NON-STATE PENSION COVERAGE IN RUSSIAN SUBSIDIARIES OF LUKOIL GROUP

| | 2015 | 2016 | 2017 |
|--|--------|--------|--------|
| Number of former employees receiving a corporate pension | 41,422 | 43,094 | 46,294 |
| Average non-state pension size, RUB | 2,100 | 2,290 | 2,240 |

Healthcare

Particular attention was paid in 2017 to preventive treatment in relation to acute conditions at the workplace, cardiovascular diseases, and the prevention of a number of dangerous infections (including anthrax).

The system of regular and in-depth medical check-ups to prevent acute conditions was expanded. Employees receive primary healthcare from healthcare professionals at more than 100 first-aid rooms, pre-trip medical examination rooms, and medical clinics.

Thanks to equipment upgrades at clinics used for medical check-ups, state-ofthe-art electronic systems are now in use and a number of tests are now automated, thereby significantly reducing the amount of time needed to undergo certain procedures.



Professional standards and employee performance evaluation

In 2017, work continued to bring the job duties and qualifications of employees in line with the requirements of professional standards. Towards this end, uniform approaches to working with professional standards at LUKOIL Group subsidiaries were drafted.

A Qualifications Evaluation Center was set up, on the basis of LUKOIL-INFORM². In October 2017 the Board for Professional Qualifications in the Oil and Gas Sector approved the Qualifications Evaluation Center of LUKOIL-INFORM.

For the first time, an independent appraisal of qualifications is being carried out in the industry. This process will make it possible to raise the professional level of oil and gas enterprise employees and to improve the quality of human capital in the industry.

PERFORMANCE EVALUATION OF PJSC LUKOIL EMPLOYEES, 2015-2017

| | 2015 | 2016 | 2017 |
|---|-------|-------|-------|
| Employees that underwent performance evaluation, total | 1,973 | 2,015 | 2,109 |
| Headcount of PJSC LUKOIL as at 31 December of each year | 2,204 | 2,277 | 2,331 |
| Percentage of employees that underwent performance evaluation | 89.5% | 88.5% | 90.5% |

Note. The percentage of employees that underwent performance evaluation is calculated using the formula: in the numerator – the total number of employees who underwent performance evaluation; in the denominator – the headcount of personnel as at 31 December of the corresponding calendar year.

² In connection with the adoption of Federal Law FZ-238 dated 3 July 2016, "On the Independent Appraisal of Qualifications".